



# IN AN EMERGENCY CALL 9-1-1

**An emergency is any situation in which you need immediate help from the fire department, police, or emergency medical personnel.**

**EMERGENCY**

**If you find yourself in an emergency, don't panic! Remain calm and call 9-1-1 for help.**

**YOU SHOULD CALL 9-1-1 FOR THE FOLLOWING TYPES OF EMERGENCIES:**

## FIRE EMERGENCIES



- Your house is on fire.
- You see a house or building on fire.



## POLICE EMERGENCIES



- There is a crime in progress.
- You witness suspicious activity, like someone sneaking around properties at odd hours.
- There has been a car accident, especially if someone has been injured.
- You believe that your life or another's is in danger.



## MEDICAL EMERGENCIES



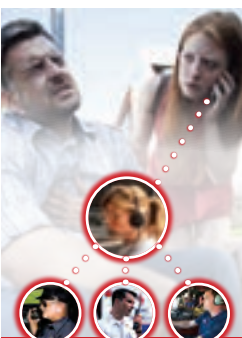
- Severe allergic reactions
- Chest pains
- Uncontrollable bleeding
- Difficulty breathing
- Lost consciousness
- Drug overdoses
- Broken bones
- Sudden slurred speech or blindness



**When you call 9-1-1, be prepared to answer the dispatcher's questions.**

**YOU SHOULD KNOW:**

- The nature of the emergency.
- The location and street address of the emergency.
- The phone number from which you are calling.
- Additional details about the emergency, like descriptions of any fires burning, injuries or medical symptoms, or physical descriptions of any person who is suspected of having committed a crime.
- Follow all instructions that the 9-1-1 dispatcher gives you and only hang up once you are instructed to do so.
- If you call 9-1-1 by mistake, don't hang up! The dispatcher may believe that an emergency exists and send responders to your location. Instead, explain to the dispatcher what happened.



**Remember, 9-1-1 is for emergencies only! Prank calls not only prevent people from getting the help they need but they are illegal in most states.**

**9-1-1: FOR SAFETY, FOR HEALTH, FOR LIFE**