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An emergency is any situation in which you need immediate help from the fire department, police, or emergency medical personnel. If you find yourself in an emergency, don't panic! Remain calm and call 9-1-1 for help.

#### YOU SHOULD CALL 9-1-1 FOR THE FOLLOWING TYPES OF EMERGENCIES:



- Your house is on fire.
- You see a house or building on fire.



### POLICE EMERGENCIES

- There is a crime in progress.
- You witness suspicious activity, like someone sneaking around properties at odd hours.
- There has been a car accident, especially if



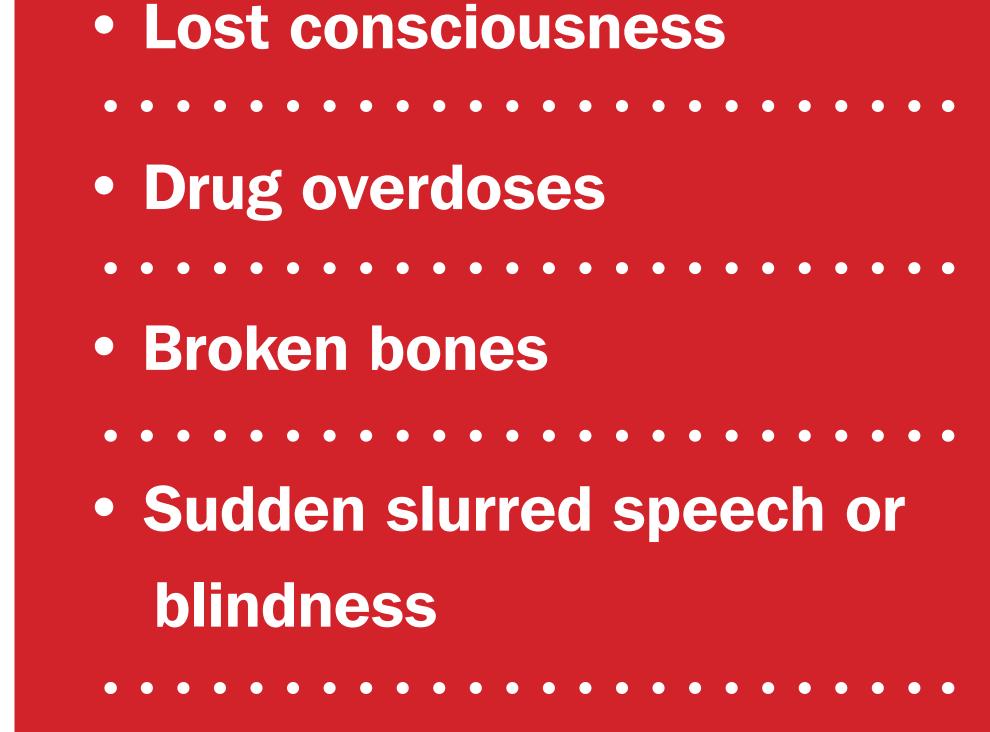
- Severe allergic reactions
- Chest pains
- Uncontrollable bleeding
- Difficulty breathing

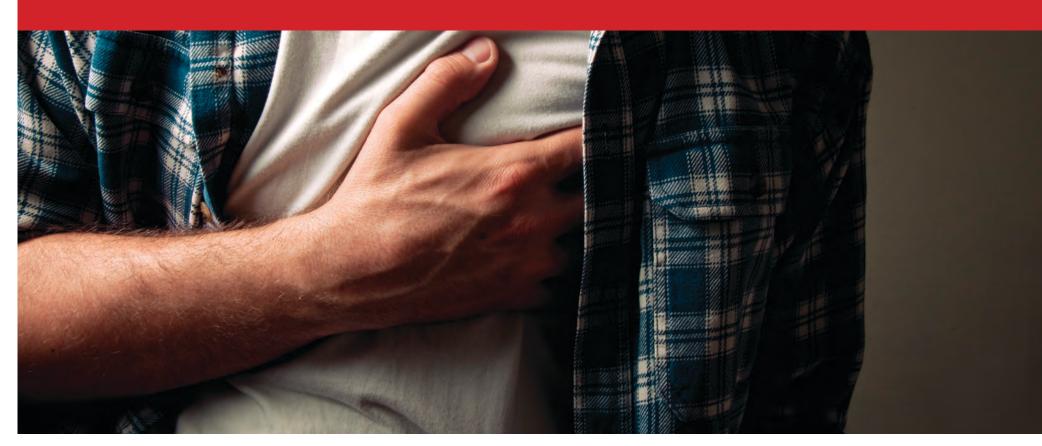


someone has been injured.

 You believe that your life or another's is in danger.







# When you call 9-1-1, be prepared to answer the dispatcher's questions. YOU SHOULD KNOW:



- The nature of the emergency.
- The location and street address of the emergency.
- The phone number from which you are calling.
- Additional details about the emergency, like descriptions of any fires burning, injuries or medical symptoms, or physical descriptions of any person who is suspected of having committed a crime.
- Follow all instructions that the 9-1-1 dispatcher gives you and only hang up once you are instructed to do so.
- If you call 9-1-1 by mistake, don't hang up! The dispatcher may believe that an emergency exists and send responders to your location. Instead, explain to the dispatcher what happened.

Remember, 9-1-1 is for emergencies only! Prank calls not only prevent people from getting the help they need but they are illegal in most states.

## 9-1-1: FOR SAFETY, FOR HEALTH, FOR LIFE